

## COVID-19 ACIST HDi® Cleaning

April 1, 2020

Dear Valued Customer,

In anticipation of questions arising around COVID-19 and ACIST HDi®, ACIST Medical would like to provide the following:

- **HDi Cleaning Procedure:** The HDi User Guide provides detailed instructions on how best to clean the HDi machine. Please review the User Guide at <http://acist.com/library>.
  - **Username:** acist
  - **Password:** thepowerto
  - **Select the Product:** “ACIST HDi® (U.S.)” or “ACIST HDi® (International)” and then your preferred language

Although specific testing for COVID-19 has not been executed, please note these key recommendations. Do not use acetone, glutaraldehyde, or hydrogen peroxide. The recommended cleaning solution contains  $\leq 70\%$  isopropyl alcohol. For a detailed, step-by-step process please consult page 93 of the User Guide.

We at ACIST Medical would like to thank you for your efforts during this time of uncertainty. Without the efforts of amazing healthcare and hospital staff such as you and your teams, access to superb patient care would not be possible during this unprecedented time.

Please know, that in this time of great uncertainty, we are committed to supporting your pursuit of patient care. Should you have additional questions or need further assistance, please contact your ACIST sales representative or Customer Support at +1-888-670-7701 for the US or +31 (0)45-750 7000/dial1 for Europe.

Best regards,



Kristen Knox  
Sr. Vice President, General Manager  
ACIST Medical Systems, Inc.

PN: 30-100074